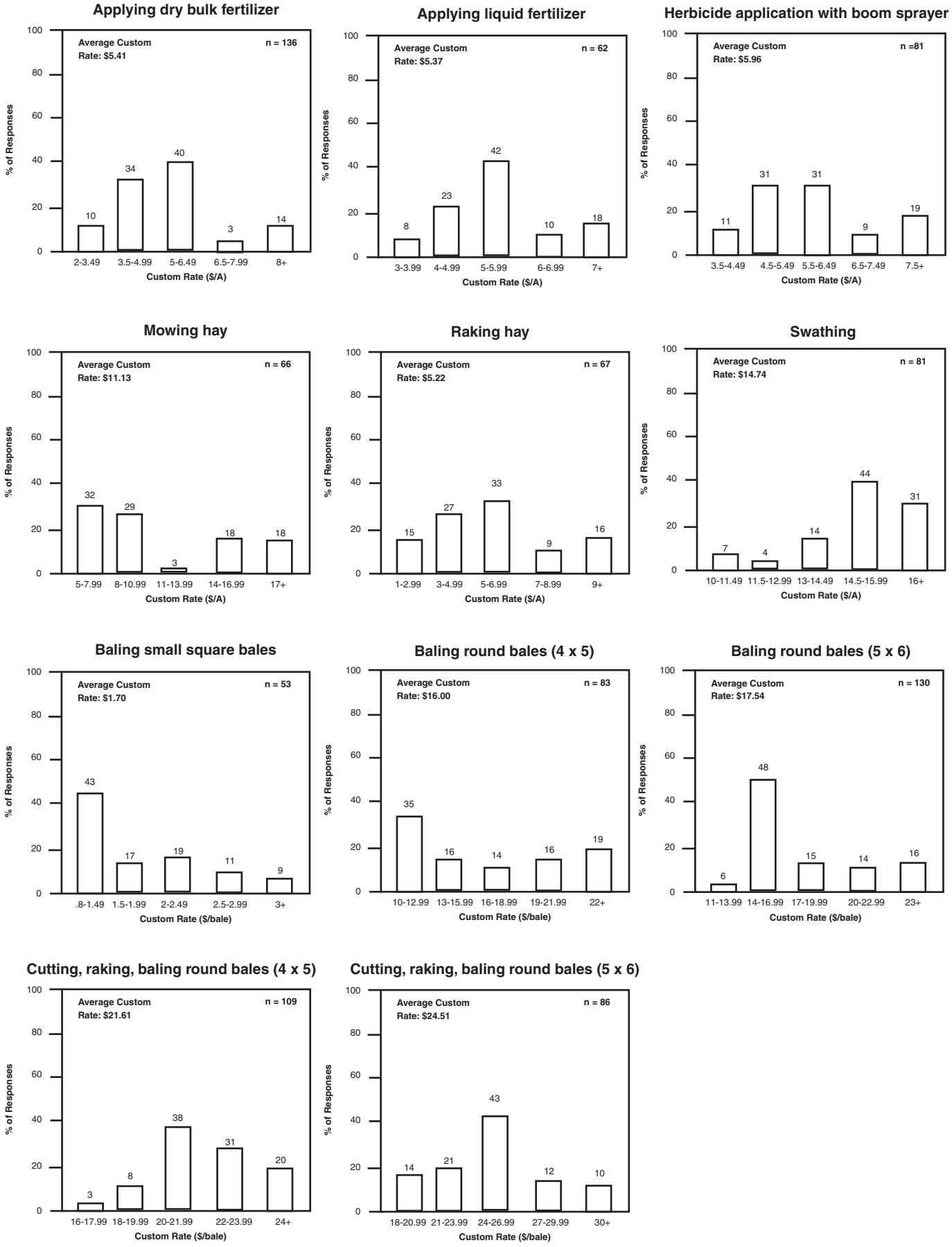Figure 2. Relative frequency of responses for selected operations, 2015-2016.