Registration – A Conference Preview
An abstract of each poster and lightening talk will be provided closer to the conference.

** ALL times are EASTERN Standard Time

MONDAY, APRIL 26

PRE-CONFERENCE CONNECTIONS

4-H Volunteer Specialist Pre-Conference – Registration limited to State 4-H Volunteer Specialists only.

12:30: Welcome, Who’s Who?
12:40: PLWG 4-H Volunteerism Chartered Committee Update
1:00: Trends & Hot Topics Discussion #1
1:45: Break
2:00: Best Practices Discussion #2
2:45: Final Thoughts, Next Steps

12:30-3:00 pm

Master Gardener Coordinators Pre-Conference – Registration open to state and local Master Gardener Coordinators.

Join us for this opportunity to connect, share, and learn with state and local Master Gardener Coordinators from around the country. Following a brief update from the Extension Master Gardener National Committee, we will break into small groups for discussions focused on engaging volunteers during COVID, online vs. in-person training, and the future of the Master Gardener program. Please come prepared to share your successes and lessons learned over the past year so we can all contribute to growing a vibrant Master Gardener program. The Master Gardener Coordinators’ preconference session is included with your NECV registration.

3:30-3:45 pm

CONFERENCE ORIENTATION

3:45-4:45 pm

FUN & GAMES
CONFERENCE CONNECTION

KEYNOTE SPEAKER - Chad Littlefield

Connection Before Content

In this fun, interactive keynote, Chad Littlefield, TEDx speaker and author, will share practical tools on how to foster a culture of "connection before content." We'll also get a chance to have an experience with Chad's We! Connect Cards™ which are being used by educators on campuses and in cooperative extension programs all over the country to spark meaningful connection. You will walk away from this session with concrete, actionable tools to "create connection before content" worth remembering both inside and outside of work.

You can download free resources and video tutorials from Chad ahead of time if you'd like more context right at this link: www.weand.me/ideas

Poster Showcase Session 1

Poster 1

Assessing the Needs of County 4-H Volunteers through Nominal Grouping Technique

Presenter:
Frances Foos, Extension Educator, 4-H Youth Development, Ohio State University

Poster 2

Connecting, Collaborating, and Caring: Southern Region 4-H Volunteers Supporting One Another During COVID-19

Lead Presenter:
Meggan Franks, Volunteer and Leadership Development Specialist, 4-H Youth Development, Louisiana State University

Co-Presenters:
• Hope Bragg, Instructor/Volunteer Specialist, 4-H Youth Development, University of Arkansas
• Chad Proudfoot, State 4-H Organizational Specialist, Virginia Tech, Virginia State University
• Dr. Ashley Burns, Assistant Director, Cooperative Extension/4-H Youth Development, Clemson University
• Harriett Edwards, Associate Professor & Extension Specialist, NC State Extension
• Keri Gandy Hobbs, Extension 4-H Specialist for Volunteer Development, University of Georgia

Poster 3

Utilizing Volunteers to Bridge the Gap When Budgets are Cut

Presenter:
Erin Dailey, Extension Educator, 4-H Youth Development, Ohio State University
Poster 4

4-H Volunteer Perspectives on Virtual Program Transition in Response to COVID-19: A Statewide Assessment

Lead Presenter:
Jeremy Elliott-Engel, Associate Director, 4-H Youth Development, University of Arizona

Co-Presenters:
- Deidre Avery, Evaluation Specialist, Community Research, Evaluation & Development (CRED), Norton School of Family and Consumer Sciences, University of Arizona
- Michele Walsh, Associate Professor and Extension Specialist in Evaluation, Community Research, Evaluation and Development, University of Arizona
- Nicholas Morris, Associate in Extension, State 4-H Programming, University of Arizona
- Ashley P. Parra, Program Coordinator, Sr., State 4-H Office, University of Arizona

Poster 5

Increasing the Diversity, Equity, and Inclusion of County Master Gardener Volunteer Program

Presenter:
Mike Hogan, Extension Educator and Associate Professor, Ohio State University

Poster 6

Innovative Community Engagement through the Master Health Volunteer Program

Lead Presenter:
Katie Zaman, Health and Wellness Program Coordinator, Utah State University

Co-Presenters:
- Dr. Sandra Sulzer, Assistant Professor of Health & Wellness; Director, Office of Health Equity & Community Engagement, Utah State University
- Dr. Stacey MacArthur, Extension Associate Professor, Utah State 4-H Office, State Volunteer / Health and Wellness Specialist, Utah State University
- Suzanne Prevedel, Extension Associate Professor, Home and Community Department, Tribal Opioid Resource Center Director, Utah State University
- Claire Warnick, Health and Wellness Program Coordinator, Office of Health Equity and Community Engagement, Utah State University

Poster 7

Enhancing Inclusion of LGBTQ Youth Within 4-H by Club Volunteers

Lead Presenter:
Dr. Jeff Howard, Assistant Extension Director and Unit Head: Program and Organization Development, University of Maryland

Co-Presenters:
- Dr. Teresa McCoy, Director, Learning and Organizational Development, Ohio State University
- Dr. Chenzi Wang, Coordinator - Evaluation and Assessment, University of Maryland Extension
Poster 8
The Strategic Creation of the Northeast Region’s Volunteer Impact Survey
Lead Presenter:
Jen Lobley, Extension Professor, Volunteer Development, University of Maine
Co-Presenters:
- Allison Smith, 4-H Youth Learning Experiences Coordinator, University of Vermont
- Joseph Drake, Volunteer Field Specialist, University of New Hampshire
- Brenda Pruett, Extension Agent, University of West Virginia

Poster 9
Tuesday Tool Time – A “Model”
Lead Presenter:
Karla Knoepfli, Volunteer Specialist, Oklahoma State University
Co-Presenter:
- Missy Quintero, 4-H Volunteer and Epic Charter School Principal

Poster 10
Lessons Learned in Centralizing Volunteer Management
Lead Presenter:
Lisa Bottomley, Manager, Extension Volunteer Administration, Michigan State University
Co-Presenters:
- Jennifer Weichel, Volunteer Specialist, Michigan State University
- Jodi Schulz, Senior Extension Educator, Michigan State University
- Christine Heverely, Extension Educator, Michigan State University

Poster 11
Passing the Torch to the Next Generation
Presenter:
Timothy G. Daly, County Extension Agent, University of Georgia
Co-Presenter:
- Kim Fritz, UGA Extension Gwinnett Program Assistant

3:55-4:10 pm  BREAK
4:10-4:25 pm  Lightning Talk Session 1

Lightning Talk 1
Reaching Military Youth: Building Belonging through Volunteerism
Presenter:
Harriett Edwards, Associate Professor, North Carolina State University

Lightning Talk 2
Releasing the Updated VRKC Communications Domain: Make it an Integral Part of your Volunteer Development Plan Today!
Lead Presenter:
T. Ashley Burns, Assistant Director & 4-H Volunteer Specialist, Clemson University
Co-Presenter:
Jen Lobley, Extension Professor, 4-H and Volunteer Development, University of Maine

Lightning Talk 3
Tips for Successful Virtual Volunteer Engagement
Presenter:
Dawn Fuller, Entrepreneur
Lightning Talk 4
*Are Volunteers Changing and Who Is Today’s Volunteer?*

**Presenter:**
Dr. Al Parker, 4-H Program Development Coordinator, University of Georgia

Lightning Talk 5
*Busting Myths and Building Sensitivity: Working with LGBTQ Volunteers and Clientele*

**Lead Presenter:**
Dr. Jeff Howard, Assistant Extension Director, University of Maryland

**Co-Presenter:**
- Dr. Matt Benge, Extension Assistant Professor, University of Florida

Lightning Talk 6
*Volunteer Engagement Competencies and Training Needs of Extension Master Gardener Volunteer Coordinators*

**Presenter:**
Charlotte Glen, State Coordinator, Extension Master Gardener Program, North Carolina State University

4:35-4:50 pm

Lightning Talk Session 2

Lightning Talk 7
*Using College Students as Mentors: Building Program Capacity one 4-H STEM Fellow at a Time*

**Presenter:**
Kasey Bozeman, Extension 4-H Specialist, University of Georgia

Lightning Talk 8
*Rebuilding Stronger in a Post Pandemic World*

**Presenter:**
Peter Hooper, Associate Area Agent 4-H Youth Development, University of Arizona

Lightning Talk 9
*Importance of Volunteers and Volunteer Risk Management from an Agent and Educator Perspective*

**Presenter:**
Dr. Al Parker, 4-H Program Development Coordinator, University of Georgia

Lightning Talk 10
*Lessons Learned in Volunteer Management*

**Lead Presenter:**
Dr. Marnie Ward, 4-H Youth Development Agent, University of Florida

**Co-Presenters:**
- BJ Jarvis, Citrus County Master Gardener Coordinator and Horticulture Agent, University of Florida
- Dr. Eric Simonne, Horticultural Sciences Professor and District Extension Director, University of Florida
- Laura Valencia, Osceola County 4-H Youth Development Agent, University of Florida
Lightning Talk 11

_Educating Extension Volunteers using the 4 A Model for Adult Learning_

Presenter:
T. Ashley Burns, Assistant Director & 4-H Volunteer Specialist, Clemson University

Lightning Talk 12

_Nature Journaling for Volunteer Education and Engagement_

Lead Presenter:
Krista Stump, Natural Resources Extension Agent, University of Florida

Co-Presenter:
• Eva Pabon, Residential Horticulture Agent and Master Gardener Coordinator, University of Florida

**Wednesday, April 28**

1:00-1:15 **Re-Connection and Networking**

1:15-2:00 **Appreciating Volunteers using The 5 Languages of Appreciation**

Presented by Jamie Morris from the University of Maryland. This session will draw upon “The 5 Languages of Appreciation in the Workplace” by Gary Chapman and Paul White and the presenter’s work and experiences with volunteers in the Maryland 4-H Program.

You are encouraged to purchase this book prior to NECV-L and to complete an included assessment to prepare to fully engage in the session. In the book, participants will find a complimentary access code to the Motivating by Appreciation (MBA) Inventory which will assist in participating in the session.

To purchase the book (and the complimentary code) visit the following website:

2:00-2:15 **Break**

2:15-2:30 pm **Poster Showcase Session 3**

**Poster 12**

_Virtual Volunteer Leadership Academy_

Lead Presenter:
Brian Estevez, 4-H Agent, University of Florida

Co-Presenters:
• Heather Kent, Regional Specialized Agent, University of Florida
• Caroline Chappell, 4-H Agent, University of Florida
• Niki Crawson, 4-H Agent, University of Florida
• Paula Davis, 4-H Agent, University of Florida
• Jena Gilmore, 4-H Agent, University of Florida

**Poster 13**

_Recruiting, Training, and Retaining Volunteer Coaches to Sustain Competitive Youth Robotics Teams_

Lead Presenter:
Elizabeth Davis, Assistant Professor, Utah State University

Co-Presenters:
• Callie Ward, Assistant Professor, Utah State University
• Angie Reidhead, 4-H Coordinator, Utah State University
Poster 14

*What Motivates 4-H Volunteers?*

**Lead Presenter:**
Katie Courtade, Supervising and Staff Development Educator, Michigan 4-H Youth Development

**Co-Presenter:**
- Jennifer Weichel, Volunteer Specialist, Michigan State University

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Poster 15

*Evoking Change: Training Volunteer Mentors*

**Presenter:**
Dorothy Nuckols, Agent/FCS Educator, University of Maryland

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Poster 16

*Practices for Inclusion of Individuals of all Genders and Sexual Orientations*

**Lead Presenter:**
Joseph Rand, Extension Educator, University of Minnesota

**Co-Presenter:**
- Kayla Oberstadt, Program Manager, Ohio State University

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Poster 17

*Creating a Strategic Plan for the Georgia Extension Master Gardener Program: A Socially Distanced Approach to Listening*

**Lead Presenter:**
Sheri Dorn, Extension Specialist and State EMG Program Coordinator, University of Georgia

**Co-Presenters:**
- Paul Pugliese, Extension Agent, University of Georgia
- Joel Burnsed, Extension Agent, University of Georgia
- Timothy Daly, Extension Agent, University of Georgia
- Keri Hobbs, Extension Specialist for Volunteer Development, University of Georgia
- Kristi Farner, Program and Staff Development Specialist, University of Georgia

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**2:40-2:55 pm**

Poster Showcase Session 4

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Poster 18

*4-H Fridays: Creating Youth/Adult Partnerships*

**Lead Presenter:**
Cindy Nelson, Extension Associate Professor, Utah State University

**Co-Presenter:**
- Mark Nelson, Extension Professor, Utah State University

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Poster 19

*A Global Citizenship Curriculum: Designed to Inspire Today’s Youth*

**Lead Presenter:**
Julie Tritz, 4-HYD Extension Agent & Assistant Program Unit Director, West Virginia University

**Co-Presenters:**
- Tina Cowger, 4-H Extension Agent, West Virginia University
- Jennifer Murray, Extension Curriculum Specialist, West Virginia University
**Poster 20**

*Universal Knowledge - Research to Real World: 4-H*

**Lead Presenter:**
Cheryl Butterfield, State 4-H Agent of Volunteer and Leadership Development, New Mexico State University

**Co-Presenters:**
- Talisha Valdez, Union County Program Director/Extension Ag. Agent, New Mexico State University
- Wayne Shockey, Eddy Extension 4-H Agent / Interim County Program Director, New Mexico State University
- Melanie Gutierrez, Lincoln County Program Director--Extension Ag/4H Agent, New Mexico State University
- Courtney Mitchell, Harding County Program Director/Extension Agric. Agent, New Mexico State University
- Katie Sharpton, McKinley Extension 4-H/Home Economist, New Mexico State University

**Poster 21**

*How to use the VRKC to identify and provide volunteer training.*

**Presenter:**
Jamie Morris, Extension Specialist- 4-H Youth Development, University of Maryland

**Poster 22**

*4-H University, a Utah 4-H College and Career Readiness Event*

**Lead Presenter:**
Nicole Reed, 4-H Program Coordinator, Utah State University

**Co-Presenters:**
- Kelsey Romney, Career Readiness Specialist Youth Programs Dept, Utah State University
- Amanda Christensen, Extension Associate Professor, County Director, Utah State University
- Josh Dallin, Extension Assistant Professor, Utah State University

**Poster 23**

*Strategies for fostering volunteer engagement in camping programs*

**Lead Presenter:**
Nicole Marshall-Wheeler, 4-H Youth Development Advisor, University of California

**Co-Presenter:**
- Marianne Bird, 4-H Youth Development Advisor, University of California

2:55-3:25 pm **BREAK**
Lightning Talk Session 3

Lightning Talk 13

_Penn State 4-H Volunteer On-Line Course_

Lead Presenter:
Dwayne Hay, Extension Educator 4-H Youth Development, North Carolina State University

Co-Presenter:
- Phil Hoy, Risk and Volunteer Management Coordinator, Pennsylvania State University

Lightning Talk 14

_It’s all in the Approach: Working with 4-H Volunteers on Disability Accommodations_

Presenter:
Lena Hosking, Assistant Professor of Practice, Oregon State University

Lightning Talk 15

_The Role of Partnership in Volunteerism: Community Engagement with Head, Heart, Hands and Health_

Lead Presenter:
Vernelle Mitchell-Hawkins, 4-H Educator, University of Maryland

Co-Presenters:
- Eloise Grose, Assistant Director, Applied Learning & Community Engagement, University of Maryland
- Che'nira Smith, 4-H Educator, University of Maryland
- Casey Venn, Program Coordinator, Service-Learning & Community Engagement, University of Maryland Baltimore County

Lightning Talk 16

_Best Practice Recommendations for Risk Management of 4-H Volunteers_

Presenter:
Dr. Al Parker, 4-H Program Development Coordinator, University of Georgia

Lightning Talk 17

_Finding your Momentum: The ‘Good to Great’ Flywheel Concept_

Lead Presenter:
Harriett Edwards, Associate Professor, North Carolina State University

Co-Presenters:
- Cathy Brown, 4-H Extension Agent, North Carolina State University
- Shea Ann DeJarnette, 4-H Extension Agent, North Carolina State University

Lightning Talk 18

_University of California Master Gardener Program Project Prioritization Rubric_

Presenter:
Marisa Coyne, Academic Coordinator for Volunteer Engagement, University of California

Co-Presenter:
- Dr. Tamekia Wilkins - Evaluation Coordinator, UC Master Gardener Program
Lightning Talk Session 4

**Lightning Talk 19**
*How Can I Serve? Creating an Engagement Plan for the Georgia 4-H Advisory Committee*

**Lead Presenter:**
Jenna Daniel, Extension 4-H Specialist, University of Georgia

**Co-Presenter:**
- Mandy Marable, Extension 4-H Specialist, University of Georgia

**Lightning Talk 20**
*Talking About Communication: Fun, Non-threatening Techniques for Introducing Youth to Public Speaking*

**Lead Presenter:**
Thomas Hutson, 4-H Youth Development Educator, University of Maryland

**Co-Presenters:**
- Navonne Owen, 4-H Youth Development Educator, University of Maryland
- Elizabeth Hill, 4-H Youth Development Educator, University of Maryland

**Lightning Talk 21**
*Youth Safety For Volunteers*

**Lead Presenter:**
Christine Heverly, Extension Educator, Michigan State University

**Co-Presenter:**
- Laurie Rivetto, Extension Educator, Michigan State University

**Lightning Talk 22**
*Volunteer Capital: A Systematic Review of Organizational Benefits Derived from Volunteers*

**Lead Presenter:**
Kalee Hunter, Assistant Agent, 4-H Youth Development, University of Arizona

**Co-Presenter:**
- Dr. Jeremy Elliott-Engel, State 4-H Program Leader & Associate Director, University of Arizona

**Lightning Talk 23**
*COVID-19 and Volunteerism: A Survey of UC Master Gardener Program Volunteers*

**Lead Presenter:**
Marisa Coyne, Academic Coordinator for Volunteer Engagement, University of California

**Co-Presenter:**
- Dr. Tamekia Wilkins, Data Analyst, University of California

**Lightning Talk 24**
*How to develop effective ecological restoration techniques for volunteers*

**Lead Presenter:**
Tim Alamenciak, PhD Student, University of Waterloo

**Co-Presenter:**
- Elise Gornish, Cooperative Extension Specialist, University of Arizona
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<td><em>A practical approach to 4-H Volunteers Orientation</em></td>
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<td>Hope Bragg, Instructor, 4-H Youth Development, University of Arkansas</td>
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<td><strong>Lightning Talk 26</strong></td>
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<td><em>4-H Volunteer Pathways- Choose Your Own Adventure</em></td>
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<td>Jen Loble, Extension Professor, 4-H and Volunteer Development, University of Maine</td>
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<td>• Sarah Sparks, STEM Professional, University of Maine</td>
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<td><strong>Lightning Talk 27</strong></td>
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<td><em>Service Learning: Serving the Needs of Students and Extension</em></td>
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<td>Karen Henry, Extension Agent, 4-H Youth Development, University of Florida</td>
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<td><strong>Lightning Talk 28</strong></td>
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<td><em>A Community Reading: Books Clubs to Maintain Volunteer and Public Engagement</em></td>
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<td>Lead Presenter:</td>
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<td>Wendy Wilber, State Master Gardener Volunteer Coordinator, University of Florida</td>
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<td>• Madeline Iyer, Science Communicator, University of Florida</td>
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<td><strong>Lightning Talk 29</strong></td>
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<td><em>Virtual Plant Clinics Fill an Essential Need</em></td>
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<td>Dr. William Lester, University of Florida</td>
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<td>Co-Presenter:</td>
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<td>• Lisa Sanderson, Residential Horticulture Agent, University of Florida</td>
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### Save the Dates

- **May 20, 2021**
  - 9 am: Follow-up presentation with CHAD LITTLEFIELD “We & Me”
    - Details will follow the conference.
- **Tulsa OK 2022**
  - NECV Conference, Tulsa OK April 24-28, 2022
    - Follow us on [Facebook](https://www.facebook.com)